



# Updating Transducers (Headphones) Guide (SHOEBOX PureTest)

While using your PureTest app, you may notice a label next to your headphones indicating that they are about to expire, or have already expired. If you notice this, you will need to contact SHOEBOX support to have your headphones recalibrated and sent back to you. It's important to be proactive in contacting SHOEBOX for headphone recalibrations, as using expired hardware may affect both your compliance with applicable regulations and the accuracy of your test results.

Once you have received your newly calibrated headphones from SHOEBOX, you will need to add them in the app to replace your old, expired headphones.

## To add your new transducers:

1. From the home screen, tap "Settings" in the bottom right corner to access the Settings screen
2. Under the Hardware heading, tap on "Headphones and Microphone"  
The Headphones panel will display the name of the headphones that are currently installed on your iPad, and will indicate if the headphones are expired or about to expire
3. Tap on the  icon to open the Change Headphones panel
4. Install your newly calibrated headphones using one of the following options:
  - a) Select your headphones from the bulleted list of available headphones
  - b) Enter their 12-digit ID number printed on the label attached to the wire of your headphones (printed on the bottom of the red earcup on newer models of DD450 headphones)
  - c) Tap the  button to scan the QR code attached to the label on the wire of your headphones (printed on the bottom of the red earcup on newer models of DD450 headphones)

**Once installed, your new headphones will be listed on the "Headphones" panel**

